

Christine Covington  
5182 Parkhurst Drive  
Santa Rosa CA 95409

Mar 26th 2019

Via ECFS  
Marlene H. Dortch, Secretary  
Federal Communications Commission  
445 12th Street, S.W.  
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to  
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

I choose Sonic as my competitive provider for both my personal and business use because I'm a senior citizen and have found that whenever I need assistance Sonic is always there with someone I can talk to who can help. With AT&T it takes so long to get anyone and then one doesn't know what the other is doing. It's so frustrating to not be able to do business because the internet is down. Broadband is critical to my business. I am a small business owner who supports broadband competition not monopolies by big businesses.

Price hikes that increase the cost of internet and phone service make it difficult for certain segments of the population. It's totally unfair. Especially in my area where fires have destroyed thousands of homes, phone service MUST be a priority for ALL!!!

Christine Covington